IngenioRx

servicing Empire BlueCross BlueShield

220 Virginia Avenue  
Indianapolis, Indiana 46204

[Send date – In December 1, 2015 format]

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Member Name

Member Address1

Member Address2

Member City, State, Zip

# Member First Name, let’s talk about your specialty medicines

**IngenioRx, your new pharmacy benefits manager, will take care of your Empire BlueCross BlueShield prescription drug plan starting on January 1, 2020. Here’s some important information about what to expect next.**

****Your specialty prescriptions****

**IngenioRx Specialty Pharmacy will start handling your specialty prescriptions on January 1, 2020. We’ll make the move easy for you by** transferring the following prescriptions and any related prior approvals**:**

**[Affected Drug 1]**

**[Affected Drug 2]**

**[Repeat for All Affected Drugs]**

**A member of the IngenioRx Specialty Pharmacy Care Team will call you in the next few weeks to go over your care plan with you and answer your questions. If you happen to miss the call or want to talk to the Care Team now, **please call us at [LOB-Specialty Rx Phone].****

Double-check your **empireblue.com** account to make sure your information and preferences are set the way you want them. Don’t have an account? Registering at **empireblue.com** is quick and easy****.****

**<<IF SMALL GROUP**

If your Empire plan ends before January 1, 2020, your Empire pharmacy benefits won’t move to IngenioRx. Check with your employer if you have questions about your coverage continuing for 2020. **END SMALL GROUP>>**

****Questions?** Just give us a call at** the Pharmacy Member Services number on your ID card.

* Your IngenioRx Pharmacy Team

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