

Empire BlueCross BlueShield

220 Virginia Avenue  
Indianapolis, Indiana 46204

**<< IF SMALL GROUP**

**This is important.**

If your Empire plan ends before January 1, 2020, your Empire pharmacy benefits won’t move to IngenioRx. Check with your employer if you have questions about your coverage continuing for 2020. **END SMALL GROUP>>**

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Member Name

Member Address1

Member Address2

Member City, State, Zip

[Send date – In December 1, 2015 format]

# MemberFirstName, here’s some important information about your drug plan

Start taking advantage of these features on January 1, 2020.

Expanded hours

Call us 24/7 at the Pharmacy Member Services number on your ID card.

Teams of specialists

Connect with pharmacy experts when you call.

Website and mobile app

Manage your pharmacy and health plans at empireblue.com.

Online tools

Find a doctor or pharmacy, refill a prescription, learn about drug costs, and more.

New from IngenioRx

IngenioRx, our new pharmacy benefit manager, will start managing your prescription coverage on January 1, 2020.

**The move to IngenioRx doesn’t change your prescription benefit, and it doesn’t change your medication coverage.**

IngenioRx will handle prescriptions for **home delivery** and **specialty medications.** Everyone who’s signed up for home delivery or specialty prescriptions will get more information in   
the next few weeks.

**Get ready for IngenioRx.** Make sure your pharmacy has   
your most recent member ID card on file. It’s available at **empireblue.com**. And check that your **empireblue.com** info   
and preferences are the way you want them.

****Have questions?** Call the Pharmacy Member Services number**

**on your ID card.**

* **Your Empire team**

Services provided by Empire HealthChoice HMO, Inc. and/or Empire HealthChoice Assurance, Inc., dba Empire BlueCross and BlueShield. Independent licensees of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield plans. IngenioRx, Inc. is an independent company providing pharmacy benefit management services on behalf of the health plan.

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